



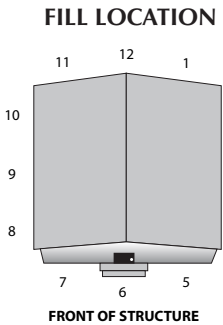
# RESIDENTIAL CREDIT APPLICATION


212 SLATER RD. • READING, PA 19605  
 610-916-0237 • 1-888-514-FUEL (3835) • FAX 610-916-0238  
**www.EliteFuelService.com**

YOUR INFORMATION IS COMPLETELY CONFIDENTIAL

APPLICANT - PLEASE COMPLETE ALL FIELDS				CO-APPLICANT - PLEASE COMPLETE ALL FIELDS			
Name:				Name:			
Social Security #:				Social Security #:			
Email:				Email:			
Home #:		Cell #:		Cell #:		Work#:	
Work #:		Preferred Contact Method: <b>Applicant:</b> <input type="checkbox"/> Home <input type="checkbox"/> Cell <input type="checkbox"/> Work <b>Co-Applicant:</b> <input type="checkbox"/> Home <input type="checkbox"/> Cell <input type="checkbox"/> Work					
Delivery Address:				City:		State:	Zip:
Billing Address:				City:		State:	Zip:
<input type="checkbox"/> Own <input type="checkbox"/> Rent		How Long:		How did you hear about us?:			
Description/Type/Color of Home:						Square Footage of Home:	

## PRODUCT, TANK, & USAGE INFORMATION

HEATING OIL & FUEL TANK INFO					FILL LOCATION 	PROPANE TANK INFO				
Product	Tank Size	Location (Select # from diagram on right)	Annual Usage	Auto Fill? (yes or no)		Tank(s)	Tank Size	Location (Select # from diagram on left)	Annual Usage	Auto Fill? (yes or no)
Heating Oil										
OFF-Road Diesel										
ON-Road Diesel										
Gasoline										
How full is your tank now?:		Number of heated rooms?: (excluding bathrooms)			List all <b>Heaters &amp; Appliances</b> connected to Propane tank(s):  I own the propane tank(s): <input type="checkbox"/> Yes <input type="checkbox"/> No  My hot water heater runs on: <input type="checkbox"/> Electric <input type="checkbox"/> Heating Oil <input type="checkbox"/> Propane <input type="checkbox"/> Natural Gas					
Oil _____	Propane _____ %									
Do you use any other source of heat?: <input type="checkbox"/> Yes <input type="checkbox"/> No					If yes please check source: <input type="checkbox"/> Fireplace <input type="checkbox"/> Wood <input type="checkbox"/> Coal <input type="checkbox"/> Pellets <input type="checkbox"/> Electric <input type="checkbox"/> Other					

CHOOSE YOUR DELIVERY PLAN	CHOOSE YOUR SERVICE PLAN(S) (all that apply)
<input type="checkbox"/> Please enroll me for Automatic Delivery. <input type="checkbox"/> I will call for ALL my deliveries.	<input type="checkbox"/> PREMIUM Oil Heat Protection Plan ..... \$289.95 <input type="checkbox"/> BASIC Oil Heat Protection Plan ..... \$219.95 <input type="checkbox"/> Oil Hot Water Heater Protection Plan ..... \$99.95 (in addition to the Premium or Basic Plan) <input type="checkbox"/> Gas Heater Protection Plan ..... \$179.95 <input type="checkbox"/> Heat Pump Protection Plan ..... \$209.95 <input type="checkbox"/> Mini Split Protection Plan ..... \$139.95 <input type="checkbox"/> A/C Protection Plan..... \$159.95 <input type="checkbox"/> Add-On System Maintenance ..... \$ _____
CHOOSE YOUR DELIVERY PLAN PAYMENT METHOD	CHOOSE YOUR SERVICE PLAN(S) PAYMENT METHOD
<input type="checkbox"/> Please bill me and leave a slip _____ . <input type="checkbox"/> Please bring bill back and email me. <input type="checkbox"/> I would like a monthly budget plan. Please contact me. (Budget plans must start between June 1st – September 31st.) <input type="checkbox"/> Please charge my credit card automatically after each delivery. (Discover, MasterCard, VISA, and American Express)	<input type="checkbox"/> Please bill me annually. <input type="checkbox"/> Please use my approved budget plan. <input type="checkbox"/> Please charge my credit card below automatically on the renewal date.
Credit Card # _____ Exp. Date: ____/____/____ CVV _____	<b>Comments / Directions / Additional Equipment Info:</b>
	

**Applicant Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Co-Applicant Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

I acknowledge that everything I have stated in this application is correct to the best of my knowledge. I understand that Elite Fuel Service, LLC will retain this application whether or not it is approved. I authorize Elite Fuel Service, LLC to check my credit and employment history, as they deem necessary. I HAVE READ AND UNDERSTAND THE TERMS AND CONDITIONS ON THE BACK OF THIS PAGE WHICH ARE A PART OF THIS AGREEMENT. YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME. SEE CANCELLATION POLICY ON THE BACK SIDE OF THIS FORM.

## PROPERTY, CREDIT, AND SERVICE PLAN TERMS & CONDITIONS

### PROPERTY – SERVICES TERMS & CONDITIONS

1. In this Agreement the words I, me, and mine, mean the SELLER. The words you, your and yours mean each and every and all BUYERS.
2. PURCHASES: I will deliver, subject to the conditions in paragraph #3 below, fuel at our established price. Deliveries will be made to you as per your selection of a DELIVERY PLAN. A meter-printed delivery ticket will be left at the property after each delivery, unless other arrangements have been made. You agree to accept each delivery and will pay the full amount shown on each delivery invoice within 30 days from the delivery date. You give Elite Fuel Service, LLC the right to deliver fuel to the property without anyone being present at the time of delivery.
3. NON-DELIVERY CONDITIONS: I will not be responsible for any failure to deliver fuel for any of the following reasons: Fuel shortages, scarcity of labor, delay in deliveries by our suppliers, embargoes, strikes, riots, accidents, disorders, Acts of God, acts of any type by any governmental authority, or for any reason beyond our reasonable control. I will not be responsible for damages for failure to deliver fuel to “vacant or unattended premises” (premises/hours) at which no adult occupant is present for at least twenty-four (24) consecutive hours. In every case, I have the right to either cancel or postpone any delivery without any liability whatsoever.
  - 3A. If I deem the customer’s credit unsatisfactory or in the event of a non-payment of any bill due, I may automatically suspend deliveries and service under this order to terminate the order with or without notice and without further responsibility.
4. HOW TO AVOID FINANCE CHARGES: If payment in full of the NEW BALANCE on your Monthly Statement is received by us on or before the PAYMENT DUE DATE, no FINANCE CHARGE will be added to your next Monthly Statement.
5. WHEN A FINANCE CHARGE WILL BE ADDED: If we do not receive payment in full of the NEW BALANCE on your Monthly Statement on or before the PAYMENT DUE DATE, a FINANCE CHARGE will appear on your next Monthly Statement and will be added to your NEW BALANCE on that Monthly Statement.
6. The FINANCE CHARGE is computed by a “Periodic Rate” of 1-1/2% per month which is an ANNUAL PERCENTAGE RATE OF 18%.
7. DEFAULT: You will be in default if you do not pay your new balance on or before the payment due date, file for bankruptcy, or make an assignment for the benefit of creditors. A \$20 service charge will be applied to your account each time an insufficient check is returned by the bank.
8. COLLECTION COSTS: If you are in default we can demand immediate payment of your outstanding balance. If we hire an attorney to collect your outstanding balance you will have to pay, in addition to your past due balance, all costs of collection. These costs will include Court fees, Sheriff’s fees, and attorney’s fees.
8. AMENDMENT OR CHANGES: We can charge this Agreement including FINANCE CHARGE and the ANNUAL PERCENTAGE RATE, at any time, provided we give you at least 15 days written notice, before the beginning of the billing period in which the charge becomes effective.
10. CANCELLATION: We or you can cancel your account at any time with 30 days’ written notice. You agree to remain responsible for payment for all purchases made before the 30 days period expires. We also have the right to cancel your account without notice if you fail to make payments on time.

### BUDGET PLAN TERMS & CONDITIONS

1. THE BUDGET PLAN begins on June 1st of each year and ends on May 31st of each year. All monthly payments are due on the 15th of each month, and must be received by the end of each month to avoid penalty.
2. THE MONTHLY PAYMENT is calculated based upon your estimated annual fuel usage (12 months), multiplied by our predicted average price per gallon for fuel, for the following heating season, and then divided between 12 months. The actual price per gallon for fuel will be the market rate at the time of delivery.
3. CHANGES: We reserve the right to review your budget account each and every month, and change the monthly payment amount due as we deem necessary.
4. AT THE END of each Budget period (May 31st) any balance due must be paid in full. Any remaining credit will be rolled over into the next Budget Plan, for the next heating season.
5. LATE FEES: If at any time you fail to make your monthly payment or settlement by the end of the month, a penalty of \$25 will be added to your account, and in DEFAULT status. If at any time, you fail to make a payment, we reserve the right, to cancel the Budget Plan agreement and consider the account delinquent.

### SERVICE PLANS – TERMS & CONDITIONS

1. \*APPROVAL & INSPECTION POLICY: Each system covered under a service plan requires an initial inspection and approval of service. If your heating system is deemed unsafe, obsolete, or needs repairs for reliable operation, we will quote a repair price or void the service contract. Service plan coverage will begin after the initial inspection and approval of the system.
2. CANCELLATION & RENEWAL POLICY: All service plans are renewed annually on the initial date of coverage. Service plan cancellation must be submitted in writing 30 days prior to the service plan renewal date. We reserve the right to cancel the service plan at any time without liability when issued in error or if the system is serviced by an outside entity. No refunds will be issued if the plan is cancelled before the expiration date. Premium service plans may be cancelled if the customer halts automatic delivery.
3. AUTOMATIC DELIVERY POLICY: By purchasing the Premium Service Plan, you are agreeing to purchase your heating oil exclusively from Elite Fuel Service under our Auto Delivery feature. Elite Fuel Service reserves the right to cancel any service plan that does not adhere to the Auto Delivery policy.
4. EMERGENCY SERVICE POLICY: Emergency service is billable as specified in the service plan. Emergency service hours are 5 p.m. – 7 a.m. and are routed through a trusted 3rd party. Call our office phone number and follow the prompts to connect to a live operator and they will provide further assistance. A service technician will be dispatched if the call is deemed to be an emergency.
5. SERVICE CHARGES: If you require service work, including parts and/or labor, which is not covered by any type of service contract, warranty or guarantee, you agree to pay for this billable service by paying the service invoice which is mailed to you directly after the service is performed or charge this amount to your account, you agree to pay the full amount shown on each billable service invoice within 30 days from the invoice date.
6. WARRANTY POLICY: Elite Fuel Service guarantees all services performed by our service technicians for 30 days after completion. Parts may carry a longer warranty period. All guarantees are null and void if the system has been serviced by an outside entity.
7. LIABILITY POLICY: Elite Fuel Service is not liable under any circumstances for any loss, damage, or injury of any description caused by defective parts and/or service. Elite Fuel Service is not liable under any circumstances for any loss, damage, or injury of any description resulting from failure/delay in rendering service when the failure/delay is caused in whole or in part by events out of our control.

Elite Fuel Service is not liable under any circumstances for any secondary loss, damage, or injury of any description resulting from failure/delay in rendering service when the failure/delay is caused in whole or in part by events out of our control. Elite Fuel Service is not liable under any circumstances for any failure/delay to provide service in the event of labor disturbances, supply shortages or stock issues, governmental laws or regulations, failure of electricity, or weather-related acts of God.